



The Courtyard & The Hedgerow  
at Wainhill

## OUR SAFE & CLEAN PROMISE TO YOU

Your safety and well-being during your stay is paramount to us. During these difficult times we will be taking extra measures to keep you safe so you can relax and enjoy your break.

### Deep Cleaning

To start, we will make sure that each booking is punctuated with a “Clean & Quarantine” to allow us to deep clean and air The Hedgerow between guests.

### Contactless Handovers

As we have done in the past, we will send directions in advance and we will agree your arrival time (from 3pm onwards) so we can open the electric gates for you. After that, our guests will have an electronic clicker to operate the gates themselves, by-passing the manual keypad.

The Hedgerow will be open with door keys and gate clicker inside.

We live on site so can be contacted throughout your stay should any issues arise. We will provide a freshly printed document with key contact numbers for each stay.

We will practice social distancing on-site

Check out is by 10am and this can also be organised as a contactless handover. We can open the gates for the guests' final departure.

### Lodge Management

Before you arrive, all hard surfaces will be cleaned and disinfected. All our linens will be washed using the hottest setting. We will also ensure all crockery, cutlery and glasses are washed at a high temperature.

The Hedgerow will be supplied with the necessary cleaning supplies, disinfectant and soap to ensure you can practice good hygiene throughout your stay

### Housekeeping

A quick reminder :-

- The Hedgerow is a detached stand-alone, one-bedroom timber lodge

- The Hedgerow is a self-catered space.
- The Hedgerow has its own private entrance and private car parking space.
- The Hedgerow has its own private dog proof garden.

### **Other helpful things for your stay**

There is direct access from the gates onto a Bridleway which leads onto The Ridgeway National Trail and miles of interlinking footpaths. Guests do not need to use their car to gain access to this doorstep walking.

Most of the local pubs and restaurants in the area are offering a take away/delivery service. We will supply a list in The Hedgerow.

There is a large fridge and storage space for guests to bring their own food and supplies.

Thame and Watlington are both a short drive with many lovely shops. There are local butchers, an artisan bakery and a well-stocked delicatessen. We are keen to support the rural local economy!

We hope we have thought of everything to keep you safe and well during your stay with us. We are very much looking forward to meeting you.

1<sup>st</sup> June 2020