



The **Courtyard**  
at Wainhill

**Accessibility Guide for The Courtyard at Wainhill**

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## Welcome

The Courtyard at Wainhill is a friendly Bed and Breakfast situated right on the Ridgeway itself ideally located for guests wishing to explore this ancient trail and visit the beautiful Chiltern Hills.

Available for overnight bed and breakfast stays or for a few days at a time if you would like to visit the area for a little longer, you will always be assured a warm welcome.

The Courtyard and the sister suite The Ridgeway are spacious en-suite rooms within our newly built detached timber lodge. Both have a seating area, dressing area and private decks with overlooking the beautiful Pottager garden and the Ridgeway. There is private parking and free WiFi.

## At a Glance

### Level Access

- The main entrance has 3 steps and a handrail. There is no lift and no ramp.
- There is level access from the main entrance to:
  - Bedroom: The Courtyard room and The Ridgeway room
  - Dining Table

### Access with steps

- There are steps from the main entrance to:

- Thatched Cottage
- The Pottager Garden and the shared garden of The Thatched Cottage
- Pottager Garden
- There are two areas of terrace/decking outside both rooms which are flat. The Courtyard decking is accessed over a small lip straight out onto it. The Ridgeway decking is accessed via 3 steps.

## Bedrooms

- We have non-allergic bedding.

## Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

## Hearing

- The (bedroom) TVs have subtitles.
- All staff have disability awareness training.

## General

- Staff are available 24 hours a day.
- All staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Thatched Cottage  
Wainhill  
Chinnor  
OX39 4AB

## Travel by public transport

- You can get to The Courtyard at Wainhill by bus.
- There is a bus stop in Chinnor which is a 15 minute walk across a designated footpath to Wainhill. There is also a bus stop outside The Chilterns housing development which is a 10 minute walk to the B4009. The bus stop is 1.70 miles / 24.3 km from The Courtyard at Wainhill.
- There is a bus stop on the B4009 outside The Chiltern View Housing Development

## Travel by taxi

- You can get a taxi with Village Cars by calling 01844 342551.

## Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- We have a transport service, to take visitors from the car park to the main entrance.

## Arrival

### Path to main entrance

- From the street to the main entrance, there is level access.

### Main entrance

- The main entrance has 3 steps.
- This entrance has a handrail.



The front door of The Courtyard at Wainhill

## Getting around inside

### Bedrooms

- All bedrooms have windows.
- Bedrooms have bedside lamps, spot lights and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- The bedroom nearest the main entrance has 3 steps.
- We have bathrooms with a separate shower.

- The walls and the fittings have high colour contrast.



## Accessible bedrooms

### Accessible bedroom The Courtyard room and The Ridgeway room

- The bedroom is double. The bathroom is ensuite. The bathroom has a separate shower. The direction of transfer onto the toilet is to the left. There is no space under the basin.



## Place to eat and drink

### Thatched Cottage

- From the main entrance to the dining area, there are 2 steps. There is no lift and no ramp.
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is no background music.
- The table and plates have high colour contrast.
- We cater for vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat and vegan specific diets.

### The Pottager Garden and the shared garden of The Thatched Cottage

- From the main entrance to this area, there are 3 steps. There is no lift and no ramp.

## Getting around outside



### Pottager Garden

- From the main entrance to the gardens, there are 3 steps. There is no lift and no ramp.
- The route is sloped.
- The Courtyard at Wainhill comprises one large secure lawned area accessed via a number of steps. There is also the Pottager Garden which has outside seating overlooking it. To access the Pottager Garden there are 2 small shallow steps.



### Terrace

**There are two areas of terrace/decking outside both rooms which are flat. The Courtyard decking is accessed over a small lip straight out onto it. The Ridgeway decking is accessed via 3 steps.**

- To get to a table, there are no steps.
- From the main entrance to the terrace, there are 3 steps.

## Customer care support

### Accessibility equipment

- We have a ramp which can be used in the Summer for access from the yard to The Ridgeway room.
- Assistance dogs can use our secure fenced dog proof garden which surrounds The Courtyard which is dog friendly.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- We have a large secure barn with power which can charge mobility scooter or battery powered wheelchairs in.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

### Customer care support

- All staff have disability awareness training.
- Staff are available 24 hours a day.
- We live on site next door to the Bed and Breakfast

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Guide last updated: 15 January 2020